

## Corporate policy

**We strive to exceed our customers' expectations.**

- We apply and constantly improve our management system consistently in all our organizational units across the entire product development and manufacturing process.
- We develop our methods based on the continuous improvement process to continue producing high-quality competitive products on time in innovative processes.
- We align our processes to the requirements of our customers in order to deliver the products in the expected quality, the desired quantity and on the agreed date.
- We integrate our suppliers at an early stage to achieve a supplier and product development based on partnership.
- We use innovative technologies taking account of economic aspects.
- We pursue systematic human resources development as a basis for qualified employees.
- We design the corporate processes and products in such a way that the social expectations and all legal regulations are fulfilled.
- Out of intrinsic motivation and a sense of responsibility towards our employees and their families as well as towards visitors we identify and effectively manage health and safety risks associated with activities conducted in the Company.
- We make an active contribution to avoiding energy losses and increasing energy efficiency and are committed to resource-conscious behaviour.
- We will reduce the use of resources, waste and sewage quantities, emission and other environmental impact factors and ensure this by using appropriate working and operating equipment.
- We create information security with regard to confidentiality, availability and integrity through specific IT processes supported by modern IT systems.

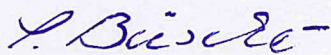
**We expect all our employees to embrace these guidelines and act upon them.  
We ensure our full support.**



Jörg Ortmeier  
CEO



Ralf Berens  
CCO



Dr. Stefan Büscher  
Group Quality & Process Director